



CHA9-2001-0001US

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3-4-04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Tresser

Application No.: 09/779,954 ✓

Filed: 2/9/2001

For: SYSTEM AND METHOD FOR
MAINTAINING CUSTOMER PRIVACY

) Examiner: Elisca, P.

) Art Unit: 3621

Mail Stop Non-Fee Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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GROUP 3600

Sir:

Introductory Comments

This paper is being filed in response to the Office Action of November 26, 2003.

Reconsideration and allowance are respectfully requested in view of the amendments and remarks that follow.